



Christmas Party Terms & Conditions

Thank you for booking to join us on one of our wonderful Christmas parties, but please do read the following terms and conditions carefully.

It is really important to us to ensure that we can keep things running smoothly for the enjoyment of all our customers. To enable us to do this and avoid any misunderstandings, we do have to emphasise the importance that you and your party do read and understand these terms and conditions. When making your Christmas booking, you agree to abide by these terms and conditions and this will ensure we avoid unnecessary disappointment during what should be a fun and festive time!

Please do contact Laura at events@cainhoewoodgolf.co.uk if you have any questions or queries.

Payments

- All bookings must be paid in full in advance. No exceptions.
- A deposit of £15.00 per person is required when making your booking, you will be issued with an invoice setting out your deposit amount, final balance amount and deadline date.
- A booking cannot be confirmed unless a deposit is paid.
- In the event of local covid-19 restrictions resulting in the event having to be postponed or cancelled or the venue having to cancel then your deposit will be returned to you.
- Full payment is required no later than 14 days before the party or meal date, the final balance payable is based on your booked numbers. If your numbers are less on the day, we regret that the extra paid will not be able to be refunded.
- Non-payment or late payment of invoices may also result in cancellation of the booking and a loss of the deposit.
- If you book is 14 days before your requested booking date, a full non-refundable payment will be required on booking.
- We regret that no refunds can be given for deposits and payments received under any circumstances, apart from covid-19 restrictions in our locality or from cancellations on our part.

Pre-orders

- All pre-booked groups for our Christmas menu are required to email events@cainhoewoodgolf.co.uk with their food choices, which must be received along with the final numbers for your group no later than 14 days before the date of the party.
- Pre-orders must come in via the group organiser and not from individuals to minimise the margin for error.

- Please note, we cannot accommodate changes to pre-orders within 7 days of booking date.
- Our maximum number on one table is 10 people – we will seat larger parties on adjacent tables to keep groups together where we can.
- Bookings of less than 10 people will be mixed with other smaller groups.
- You are very welcome to pre-order wines or drinks – please ask us for an up-to-date wine list and place your order at the same time as your food pre-order.

The Event

- All groups are invited to arrive from 7pm, where the bar will be open.
- Food will be served from 7.30pm and will be as per the menu choices we have received – we cannot make any changes or amendments on the night.
- Our DJ will begin at 9pm so be ready to dance the night away!
- Last orders are at 10.45pm
- Carriages at 11.30pm

Most importantly please have fun, eat, drink and be merry!