

Golf Society Terms & Conditions

Thank you for booking your Society Golf Event here at Cainhoe Wood Golf Club. It is really important to us that we can keep things running smoothly for the enjoyment of all our customers. To enable us to do this and avoid any misunderstandings, we do have to emphasise the importance that you as the organiser do read and understand these terms and conditions. When making your booking and paying your deposit, you agree to abide by these terms and conditions and this will ensure we avoid unnecessary disappointment during what should be a fantastic day for you all! Please do contact Laura on 07825 769471 or via email on events@cainhoewoodgolf.co.uk if you have any

queries.

Please do read the following terms and conditions carefully.

Booking Process

We accept society bookings of twelve or more players – we cannot accept bookings from groups with less than twelve players.

We ask you to email us the full details of your society day request to <u>events@cainhoewoodgolf.co.uk</u> – please note tee times are available anytime Monday to Friday (if available) and from 12.04 on a Saturday and Sunday.

You will need to provide us with full up to date contact details of the organiser when making the booking Once we have confirmed availability with you via email, you will be requested to pay a ± 100.00 deposit to secure your booking and tee times – please note a booking is not confirmed until we have received your deposit.

You are required to inform us of the final confirmed numbers of players and food orders no less than 7 days prior to your society booking date – your invoice will be based on these final numbers.

Payments/cancellations

Payments can be made via bank transfer, over the phone via debit/credit card or you can pay cash in our pro shop.

A £100.00 deposit is required to confirm your society day – this amount is non-negotiable.

If you cancel your booking within one month of your Society Day, the deposit is non-refundable. You are required to pay the final balance of your invoice no later than 48 hours prior to your society booking date – the invoice is based on the final numbers confirmed by the organiser – unless mutually agreed in writing otherwise.

If numbers are lower on the booking date than expected we regret you will not receive a refund. Please note in the winter months we do remove the use of buggies/ trolleys so please always check before your booking date – a refund of the deposit is not permitted if you cannot make your booking due to our course being carry only. The weather can affect your golf day however we accept no responsibility for this and will not offer any refunds accept if the course has to be closed by us (Cainhoe Wood Golf Club).

Pre-orders/Food

All pre-booked food choices must be emailed to <u>events@cainhoewoodgolf.co.uk</u> – you must also advise us of any dietary requirements or allergies.

If you need to make any changes these must be emailed to Laura at <u>events@cainhoewoodgolf.co.uk</u> no later than 7 days before the date of the booking.

Please note, we cannot accommodate changes to pre-orders within 7 days of booking date.

Our maximum number on one table is 8 people – we will seat larger parties on adjacent tables to keep groups together where we can.

We ask that you and your group stick to the booked time for your meal due to reservations being made in the clubhouse, if you are going to be late or early you must phone the club on 01525 860800 to advise us of the arrival time.

Without an update we cannot guarantee we can hold your reserved tables.

<u>Covid-19</u>

Do not attend the society day if you are showing any of the symptoms relating to the coronavirus. We request that all members and visitors wear masks whilst moving around the premises

General Information

All players are expected to wear suitable golf attire and have good golfing etiquette. Pace of play is important to keep the course flowing steadily to avoid congestion. Nearest the pin and longest distance markers are available if required from the pro shop. We can adjust or alter society packages to suit your society requirements so please do ask our Event's organiser Laura if you require a different option to the packages we offer.