



## Soul Man Terms & Conditions

Thank you for purchasing a ticket for our Dinner and Dance with the Soul Man.

It is really important to us to ensure that we can keep things running smoothly for the enjoyment of all our customers. To enable us to do this and avoid any misunderstandings, we do have to emphasise the importance that you as the ticket purchaser do read and understand these terms and conditions. When making your booking and purchasing your ticket, you agree to abide by these terms and conditions and this will ensure we avoid unnecessary disappointment during what should be a fantastic evening for you all! Please do contact Laura on 07825 769471 or via email on [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk) if you have any queries.

**Please do read the following terms and conditions carefully.**

### Covid-19

Do not attend the event if you are showing any of the symptoms relating to the coronavirus or have tested positive within 10 days of the event taking place.

### Payments

You must apply for your tickets through Laura [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk).

Tickets are limited so will be on a first come and payment received for tickets.

You can pay for your tickets at the bar or by bank transfer (an invoice will be provided).

Please note tickets are non-refundable, we regret that no refunds can be given for payments received under any circumstances, apart from covid-19 restrictions in our locality.

In the event of local covid-19 restrictions resulting in the event having to be postponed or cancelled or the venue having to cancel then your ticket price will be returned to you.

### Pre-orders

All pre-booked food choices must be given to the bar when you collect your tickets or via email to Laura at [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk) along with any dietary requirements or allergies.

Contact Laura [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk) for the menu or you can find it on the events section on our website.

If you need to make any changes these must be emailed to Laura at [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk) no later than 14 days before the date of the party.

Please note, we cannot accommodate changes to pre-orders within 7 days of party date.

Our maximum number on one table is 8 people - we will seat larger parties on adjacent tables to keep groups together where we can.

You are very welcome to pre-order wines or drinks - please ask us for an up-to-date wine list and place your order at the same time as your food pre-order.

Please ask us if you require any local taxi numbers.

### Dress Code

Dress code is smart/casual, but you must have your dancing shoes on!