



## Golf Society Terms & Conditions

Thank you for booking your Society Golf Event here at Cainhoe Wood Golf Club.

It is really important to us that we can keep things running smoothly for the enjoyment of all our customers. To enable us to do this and avoid any misunderstandings, we do have to emphasise the importance that you as the organiser do read and understand these terms and conditions. When making your booking and paying your deposit, you agree to abide by these terms and conditions and this will ensure we avoid unnecessary disappointment during what should be a fantastic day for you all! Please do contact Steph on 01525 860800 or via email on [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk) if you have any queries.

**Please do read the following terms and conditions carefully.**

### **Booking Process**

We accept society bookings of twelve or more players - we cannot accept bookings from groups with less than twelve players - **if your numbers fall below this amount you will be charged for 12 players as standard.**

**Cainhoe Wood Golf Club reserves the right to make changes to the timings and pricing when based on specific numbers should the numbers differ greatly on the day from those confirmed.**

We ask you to email us the full details of your society day request to [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk) - please note tee times are available anytime Monday to Friday (if available) and from 12.04 on a Saturday and Sunday.

You will need to provide us with full up to date contact details of the organiser when making the booking.

Once we have confirmed availability with you via email, you will be requested to pay a £100.00 deposit to secure your booking and tee times - please note a booking is not confirmed until we have received your deposit. This deposit is non-refundable.

You are required to inform us of the final confirmed numbers of players and food orders no less than 7 days prior to your society booking date.

### **Payments/cancellations**

Payments can be made via bank transfer, or you can pay cash in our pro shop.

A £100.00 deposit is required to confirm your society day - this amount is non-negotiable and non-refundable.

You are required to pay the final balance of your invoice no later than 7 days before your event.

If numbers are lower on the booking date than expected we regret you will not receive a refund.

Please note in the wetter periods of the year we do remove the use of buggies/ trolleys so please always check before your booking date – a refund of the deposit is not permitted if you cannot make your booking due to our course being carry only.

The weather can affect your golf day however we accept no responsibility for this and will not offer any refunds or reimbursements except if the course has to be closed by us (Cainhoe Wood Golf Club).

### **Pre-orders/Food**

All pre-booked food choices must be emailed to [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk) – you must also advise us of any dietary requirements or allergies.

If you need to make any changes these must be emailed to [events@cainhoewoodgolf.co.uk](mailto:events@cainhoewoodgolf.co.uk) no later than 7 days before the date of the booking.

Please note, we cannot accommodate changes to pre-orders within 7 days of booking date.

Our maximum number on one table is 8 people – we will seat larger parties on adjacent tables to keep groups together where we can.

We ask that you and your group stick to the booked time for your meal due to reservations being made in the clubhouse, if you are going to be late or early you must phone the club on 01525 860800 to advise us of the arrival time.

Without an update we cannot guarantee we can hold your reserved tables.

### **General Information**

All players are expected to wear suitable golf attire and have good golfing etiquette.

Pace of play is important to keep the course flowing steadily to avoid congestion.

Nearest the pin and longest distance markers are available if required from the pro shop.

We can adjust or alter society packages to suit your society requirements so please do ask our Event's organiser Steph if you require a different option to the packages we offer.

Do not attend the society day if you are showing any of the symptoms relating to the coronavirus.

Cainhoe Wood Golf Club is not liable to offer reductions or reimbursements in the event that the weather affects your event in any way whatsoever

Cainhoe Wood Golf Club is not liable for any loss or damage to property owned by the Client or its agents. Cars parked in car parks are at the Clients own risk.

Please note that during a thunderstorm we require you to return to the clubhouse and cease playing until it is safe to do so. We also ask you to consider the extreme warmth that the UK has been experiencing in our summer months. Please make sure you always carry water and a form of shade for yourself when you are out on our courses but do not play if the conditions become unsafe.

Please make sure you have the main phone number (01525860800) saved so you can reach us if needed.

Please call 999 in cases of emergency first before contacting us.

We recommend downloading the What3Words application to your smartphone. It's a really quick and

simple way to share your exact location on somewhere like our courses where you don't have a road name or location point. Emergency services use this service as well so it can be used to pass them your location also.

**We recommend you keep a copy of these terms and conditions for your own reference if needed before your event**